



## **If we want to combine activities, how do we calculate the price ourselves**

Very easy. For 1 activity you take the price of the main activity. If you want to combine a number of activities, the first activity is the main activity and the remaining ones are additional activities. Or just ask for a quote.

## **We are with a group of less than 12 people, how does it work with the price?**

Up to 12 people we use a fixed price, so the price per person will go up with fewer participants. Example: You come with 10 people. The activity you have chosen costs € 32.00 p.p.  $\text{€ } 32.00 \times 12$  (min. number of persons) = € 384.00: 10 participants = € 38.40 p.p. Don't forget the discount.

## **What is the nature of the event?**

Active, not sporty. The activities contain so many elements that they will appeal to all types of people. This way everyone can join in and enjoy these Down Under challenges and adventures.

## **How intensive are the event?**

This depends on the type of activities you book. The games are active, not sporty. Everyone can be as active as they want.

## **Will we be mixed with other groups?**

No never, you are always exclusive with your own group.

## **How does it work in case of bad weather conditions?**

That differs per activity. The Urban Walkabout just continues in the rain. You can also choose another activity up to 2 days in advance, provided the location has room. The other activities can be fully or partially indoor, we consult the Buienradar for each component. We prefer to book both an indoor and an outdoor space.

## **What kind of clothes can we best wear during the activities?**

Easy-fitting casual wear. Preferably in layers so you can easily put some cloth on or off depending on the temperature.

## **Do we have to rent one of your locations?**

Of course not, if there is enough space, it can be done at any location. For example at your company or at someone's home, in the park or on the beach, at the football club or the scouting. It saves a lot of money to arrange such a location yourself. Pay attention to whether a permit must be applied for, you have to do that yourself.

## **Can you provide a lunch and/or dinner?**

Sure! At all our preferred locations you can book a delicious lunch or dinner, with or without drinks.

## **Are dietary requirements taken into account?**

Of course! All dietary requirements are taken into account.



## Can we bring something to eat and/or drink during the activities?

You can if you want to keep the event somewhere in a park or so. Of course also at your own location or at someone's home.

If we rent a location, this is not permitted. In such a location it is mandatory to use something, so to order a snack, drinks, lunch or dinner. The offer differs per location, ask for the possibilities.

## Can I change the number of participants?

Certainly. The guaranteed number of participants must be communicated no later than 1 month before the event. Up to 14 days before the event, you may deviate 10% of this guaranteed number, after that the number is binding for the invoicing.

## Do you also organize family events / friends events / singles events?

Yes, no worries.

## Is parking available at the location?

That depends, of course, on the location where you are going. Parking is free at our preferred locations.

## When do I have to pass on the definitive number of people?

The guaranteed number of participants must be communicated no later than 1 month before the event. Up to 14 days before the event, you may deviate 10% from this guaranteed number. If someone signs up at the last minute, we would like to hear that one day in advance. An exact number is necessary to determine the number of groups. If someone is unable to come on the day itself that is not a problem. If there are extra participants than counted on, then we don't have enough materials with us and that is a problem.

## When will I receive the invoice?

Immediately after booking. See payment terms below.

## What are the payment conditions?

Once you have booked your favorite Down Under event, we will send you the invoice based on the expected number of participants. The full invoice will be paid no later than 2 weeks before the event. The guaranteed number of participants will be communicated no later than 1 month before the event. Up to 14 days before the event, you may deviate 10% of this guaranteed number, after that the number is binding for the invoicing. If there are more participants, you will receive an additional invoice that must be paid immediately. If there are fewer participants, you will receive a credit invoice and this amount will be refunded directly to your account. You will receive an invoice for the location rental and catering separately from the location.

## Can we pay with PIN??

No, unfortunately, pinning is not possible with us. You will receive an invoice in advance by e-mail, which must be paid by bank 14 days before the start of the activities.

If your question is not answered or if you want more information about our activities, please do not hesitate to contact us.